Press Release

24.12.2025

Directorate of Enforcement (ED), Gurugram Zonal Office, has arrested Chandra Prakash Gupta on 13 December 2025 under the Prevention of Money Laundering Act (PMLA), 2002, in connection with a large-scale illegal call center scam operating from the Delhi-NCR region and targeting U.S. Nationals. The Hon'ble Special Court (PMLA), Gurugram granted ED custody of the accused till 24 December 2025. Chandra Prakash Gupta, a key accused in tech support frauds involving impersonation of technical service providers, had been absconding since July 2024 after CBI raids, leading to the issuance of a Non-Bailable Warrant against him.

ED initiated investigation on the basis of an FIR registered by the CBI, IOD, Delhi, under various Sections of the IPC, 1860 and the IT Act, 2000.

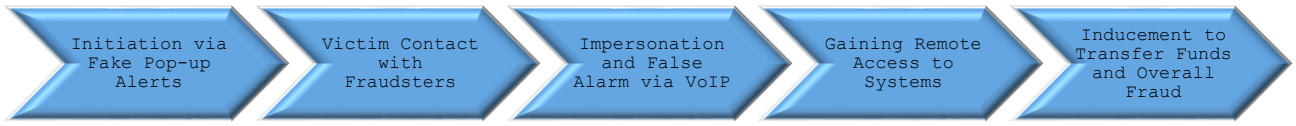
Further, investigation led ED to conduct searches at 10 locations across Delhi-NCR on 19 and 20 December 2025, linked to the masterminds and associates of the scam. These searches resulted in the seizure of jewelry worth approximately ₹1.75 crore, cash exceeding ₹10 lakh, four high-end vehicles, eight luxury watches, digital devices, and incriminating documents. However, key accused persons Arjun Gulati, Abhinav Kalra, and Divyansh Goel remain absconding.

During the searches, over 220 bottles of expensive liquor, far exceeding the permissible residential limit, were also recovered from multiple premises. The matter was reported to the State Excise Department, and FIRs were registered as per law. Further investigation in the case is ongoing.

So far, the investigation has revealed that illegal call centers were operated from Noida and Gurugram, where employees defrauded USA nationals. The fraudulent activities were carried out through deceptive pop-up alert messages designed to closely resemble official Microsoft security notifications. These pop-ups misled unsuspecting victims into calling phone numbers displayed on the screen, where they were connected to the accused persons operating illegal call centers. By using sophisticated technical systems, the accused falsely impersonated Microsoft technical support and persuaded victims to install remote access software such as TeamViewer or AnyDesk, thereby gaining complete control over their computer systems. Once access was obtained, the accused navigated the victims' devices and extracted sensitive personal and financial information, including online banking details.

Exploiting the victims' fear and confusion, the accused induced them to transfer funds from their personal bank accounts via wire transfers to accounts falsely represented as being controlled by the Federal Reserve, under the pretext of protecting the funds from imminent hacking threats. The Proceeds of Crime were wire-transferred to bank accounts in Hong Kong, onverted into cryptocurrencies, and later liquidated into fiat currency. These funds were subsequently layered back into the accounts of the accused and their companies through multiple shell entities with the assistance of various operators.

The investigation conducted so far reveals that, between November 2022 and April 2024, the accused persons cheated victims of approximately USD 15 million. Further, assets of more than Rs. 100 Crore purchased by the masterminds of the scam from the Proceeds of Crime have been identified.



Earlier searches conducted on 20.08.2025 had also led to the seizure of incriminating materials, luxury assets, and details of investments in high-value immovable properties.

Further investigation is under progress in this case.









